

## Position Information Document

<b>POSITION TITLE</b>	<b>Administration Support Officer</b>
<b>ESO GRADE</b>	<b>3</b>
<b>ESO STREAM</b>	<b>Administration</b>
<b>EMPLOYMENT TYPE</b>	<b>Permanent</b>
<b>HOURS PER WEEK</b>	<b>15</b>
<b>WEEKS PER YEAR</b>	<b>40 (School Terms Only)</b>

### Key Working Relationships

- Principal / Deputy Principal
- Teaching and non-teaching staff
- Parents/caregivers, students and other members of the school community
- Visitors
- External parties / stakeholders

### Broad Purpose

Under minimal supervision of the Principal (or delegate), the position of Administration Support is integral to the school community and has a high customer-service focus. This position requires a professional frontline person to handle the flow of people, enquiries and administrative activities associated with the day-to-day running of the front office.

### D U T Y S T A T E M E N T

Duties include, but are not limited to:

- As the first point of contact with the school, ensure delivery of an efficient, professional, and welcoming Reception service for students, parents/caregivers, and visitors at all times.
- Perform a wide range of administrative duties to an advanced level as required and support and back up other Administration team members as required.
- Manage enquiries from members of the school community and from external parties, making appropriate notes and referrals and briefing school leadership relating to any appointments, as necessary.
- Operate a range of office equipment, as applicable, including highly proficient use of the telephone system, computers, photocopier, printer, binding, scanner etc. and undertake mass production of printed materials and documents including copying, collating, stapling, binding, folding, and cutting.

- Assist in arranging meetings and events and support the organisation and catering of whole school functions such as School Tours, orientation days, etc.
- Compile and issue enrolment packs to prospective families including postage and electronic delivery of enrolment packs and assist with procedures for new enrolments including regular updates of information to ensure accuracy of data.
- Utilise applicable systems (Civica, Preceda) to effectively administer student and staff data and generate timely production and distribution of reports and carry out required filing of documentation and records to ensure effective maintenance of same.
- Provide administrative support and assistance to school leadership, staff, and other members of the school community, as appropriate, always ensuring confidentiality of school business.
- Assist with the preparation of internal and external publications e.g. newsletter.
- When required, process Working with Children Clearance and screening requests and maintain an accurate Volunteer Register to ensure compliance with CESA and legislative requirements.
- Provide support with school recruitment activities including listing job vacancies on CESA website, compiling applications for panel members, arranging panel meetings and interviews, preparing recruitment correspondence etc.
- As required, provide meeting support for school leadership including preparation of agendas from material provided, compile documentation, distribute minutes and follow up matters identified for action.
- Undertake general induction activities with new staff, volunteers, independent contractors and visitors, as applicable.
- Process payments received by the school daily, in accordance with Finance procedures.
- Purchase supplies and stock for school purposes including first aid supplies, stationery, printer cartridges, paper, cleaning liquid, staff room supplies, etc.
- Act as a First Aid Officer and provide timely first aid assistance for students and staff. Maintain appropriate First Aid facilities and accurate First Aid records including confidentiality, accuracy and currency of Medical Emergency Plans for students.
- Actively participate in regular performance reviews and undertake applicable training as required.
- Undertake other duties, as required by the Principal (or delegate).

## PERSON SPECIFICATIONS

- Relevant demonstrated knowledge and experience in a comparable role.
- Demonstrated experience with a front office and/or administrative role with equivalent competencies. Prior experience working in an education environment is highly desirable.
- High level computer skills and knowledge including use of Outlook, Word, Excel, PowerPoint, Publisher and database applications.
- Willingness to uphold and contribute to the culture and ethos of our Catholic school.

- High level interpersonal and communication skills to interact positively with all members of the school community and external parties to present a professional impression of the school.
- Ability to work under little direct supervision, analyse and plan approaches to problems and locate and evaluate information from a variety of sources to meet specified quality standards.
- Utilise reasonable discretion and judgement, take significant initiative and responsibility to apply solutions and take responsibility for own outcomes.
- Be self-motivated, proactive, organised, and able to work productively in a multi-faceted team environment.
- A commitment to ongoing professional learning and development and active participation in professional reviews, as required.
- Demonstrated ability to maintain confidentiality at all times.
- Demonstrated ability to deal effectively with emergencies and/or unexpected situations.

#### S P E C I F I C   R E Q U I R E M E N T S

- Applicable First Aid Certificate relevant to the role requirements
- Current and acceptable Working with Children Clearance and screening to work in Catholic Education SA
- Current valid Responding to Risks of Harm, Abuse and Neglect – Education and Care certificate
- CESA Staff do not need to be vaccinated against COVID-19 as a condition of employment. CESA Staff are however strongly encouraged to have and maintain an Up-To-Date Vaccination Status in accordance with the ATAGI statement.

#### W O R K   H E A L T H   &   S A F E T Y

This role is deemed to be a Worker under the South Australian Work Health and Safety (WHS) Act 2012.

As a Worker, while at work you must:

- take reasonable care for your own health and safety
- take reasonable care that your actions or omissions do not adversely affect the health and safety of other persons
- comply, in so far as you are reasonably able to, with any reasonable instruction given by the employer
- cooperate with any reasonable policy or procedure of the employer that is related to health and safety at the workplace that has been notified to workers

Reference: Division 4, Section 28 WHS Act 2012

This position information document indicates the general nature and level of work performed by the incumbent and is not a comprehensive listing of all responsibilities, tasks and outcomes.